

FY 2020-2021 Agency Accountability Report
FY2020-21 Strategic Plan:

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF PROBATION, PAROLE & PARDON

Goal To Promote Public Safety for the Residents of South Carolina

Strategy 1.1

Statewide Enterprise Objective

To provide effective offender supervision and intervention of offenders that promotes accountability and integration into the community.

Healthy and Safe Families

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
1.1.1	Increase the number of regional emergency caseload plans	0	5	0	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Count- Number of regional emergency caseload plans	Field Operations	Count- Not Applicable	General Public	Continuous supervision of offenders to protect public safety	1500.050100.000, 1500.051000.000, 1500.052000.000	
1.1.2	Increase the average number of home visit progress audits (HVPAs) conducted on offenders being supervised on medium or high supervision	1.74	2.2	2.32	Ratio	equal to or greater than	State Fiscal Year (July 1 - June 30).	Calculated- Number of HVPAs/Total number of medium and high offenders	Offender Management System (OMS)	Offender Management System	Active offender population	Improve offender supervision though increased in-person engagement	1500.050100.000, 0100.000000.000, 1500.051000.000, 1500.052000.000	
1.1.3	Increase the number of offenders released from the SC Department of Corrections with a completed assessment	2149	2579	1960	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Calculated- Number of Releases with an Assessment/Total number of Releases	Offender Management System (OMS)	Offender Management System	Inmates released from prison	Better prepare offenders with community reentry by addressing needs and risks	1500.050100.000, 0100.000000.000, 1500.051000.000	
1.1.4	Increase the successful completion rate of offenders under supervision by the department	82%	84%	86%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	Calculated- Number of fiscal year successful closures/Total number of fiscal year closures	Offender Management System (OMS)	Offender Management System	Active offender population	Provide offenders with tools required to become productive members of society	1500.050100.000, 1500.051000.000,	
1.1.5	Increase the percentage of vehicles replaced	6%	13%	6%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	Calculated- Number of vehicles replaced/Total number of vehicles	Internal Records	Shared Drive with Limited Access	South Carolina drivers	Improve road safety	1500.050100.000, 1500.052000.000, 1500.051000.000, 1501.200000.000 , 1500.150500.000	

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DEPARTMENT OF PROBATION, PAROLE & PARDON

Goal To Promote Public Safety for the Residents of South Carolina Strategy 1.2														
To maximize services to the Courts, SC Board of Pardons, victims, and other stakeholders.										Statewide Enterprise Objective				
										Healthy and Safe Families				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
1.2.1	Increase the percentage of domestic violence victims offered safety plan development assistance	0%	100%	0%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Calculated- Number of domestic violence victims offered safety plan assistance/ Total number of domestic violence victims	Offender Management System (OMS)	Offender Management System	Crime Victims	Provide victim assistance and advocacy	1500.050100.000, 1500.052000.000, 1500.051000.000, 1501.200000.000 , 1500.150500.000	
1.2.2	Increase the percentage of courtroom staff receiving specialized training	0%	100%	0%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Calculated- Number of courtroom staff trained/ Total number of courtroom staff	Power DMS	PowerDMS	Courts Crime Victims Active offender population	Improve the continuity of agency policies, laws and procedures within the courtroom	1500.050100.000, 1500.052000.000, 1500.051000.000, 1501.200000.000 , 1500.150500.000	

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Goal To Promote Public Safety for the Residents of South Carolina														
Strategy 1.3											Statewide Enterprise Objective			
To increase delivery of evidence-based services that promote behavioral change.											Healthy and Safe Families			
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
1.3.1	Increase the number of early termination closure type	0.8%	10.0%	0.7%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	Calculated- Number of early termination closures/Total number of closures	Offender Management System (OMS)	Offender Management System	Offenders General Public	Reduce recidivism by devoting resources to monitoring more dangerous offenders	1500.050100.000, 1500.052000.000, 1500.051000.000, 1501.200000.000, 1500.150500.000	
1.3.2	Increase the number of random drug screens for opioid and methamphetamine	21330	22410	5705	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Count- Number of drug tests	Offender Management System (OMS)	Offender Management System	Active offender population	Increase drug treatment and counseling referrals for offenders	1500.050100.000, 0100.000000.000, 1500.150500.000	
1.3.3	Increase the number of body worn cameras	192	277	220	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Count- Number of body worn cameras	Field Operations	Count- Not Applicable	General Public Active offender population Probation and Parole Agents	Improve accountability and trust between law enforcement and the community, and increase agent safety	1500.050100.000,	
1.3.4	Increase the number of body camera videos reviewed	1637	20867	10642	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Count- Number of videos reviewed	Field Operations	Shared Drive with Limited Access	General Public Active offender population Probation and Parole Agents	Improve accountability and trust between law enforcement and the community, and increase agent safety	1500.050100.000,	
1.3.5	Increase home visit contact standard compliance within the Domestic Violence Specialized Caseload Program	74%	85%	88%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	Calculated- Number of domestic violence home visit contacts made/Total number of required domestic violence home visit contacts	Offender Management System (OMS)	Offender Management System	Domestic violence offenders Victims of domestic violence	Improve offender supervision though increased in-person engagement	1500.050100.000,	
1.3.6	Increase the number of supervision plans reviewed	0	960	0	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Count- Number of supervision plans reviewed	Offender Management System (OMS)	Offender Management System	Active offender population	Improve offender supervision	1500.050100.000, 1500.150500.000	

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Goal To Continuously Improve Our Processes Within Secure Systems														
Strategy 2.1											Statewide Enterprise Objective			
To determine the needs and expectations of our customers and to utilize their feedback for continuous improvement.											Maintaining Safety, Integrity and Security			
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
2.1.1	Increase the number of surveys distributed to eligible offenders at 90 days after intake	222	1320	256	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Count- Number of offenders who were sent a survey	Offender Management System (OMS)	Offender Management System	Active offender population	Improve offender supervision	1500.050100.000, 0100.000000.000	
2.1.2	Increase the number of surveys distributed to eligible offenders at the midpoint of their supervision	1464	1690	1316	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Count- Number of offenders who were sent a survey	Offender Management System (OMS)	Offender Management System	Active offender population	Improve offender supervision	1500.050100.000, 0100.000000.000	
2.1.3	Increase the number of surveys distributed to victims upon closure of the offender's case	0%	100%	0%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Calculated- Number of victims surveyed/Total number of closures with a victim	Offender Management System (OMS)	Offender Management System	Crime victims	Improve services to crime victims	1500.050100.000, 0100.000000.000	

Goal To Continuously Improve Our Processes Within Secure Systems														
Strategy 2.2										Statewide Enterprise Objective				
To optimize our financial resources and fiscal accountability.										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
2.2.1	Create automatic payment method	0%	100%	0%	Percent Complete	Complete	State Fiscal Year (July 1 - June 30).	Verify	Fiscal Services	Count- Not Applicable	Active offender population Crime Victims	Increase fee and restitution collection	1500.050100.000, 0100.000000.000	
2.2.2	Reduce the amount of paper used (cases)	360	324	280	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Count- Number of cases	Internal Records	Shared Drive with Limited Access	South Carolina tax payers	Improve the use of agency resources	1500.050100.000, 0100.000000.000	

Goal To Continuously Improve Our Processes Within Secure Systems														
Strategy 2.3										Statewide Enterprise Objective				
To improve supervision processes to collect restitution.										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
2.3.1	Increase the percentage of identified staff trained on restitution collection strategies	0%	100%	0%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Calculated- Number of employees trained/Total number of employees required to complete the training	PowerDMS	PowerDMS	Crime Victims	Improve services to crime victims	1500.050100.000, 0100.000000.000	
2.3.2	Increase the percentage of identified staff proficient in entering cases	0%	67%	0%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	Calculated- Number of employees who successfully completed the training/Total number of employees required to complete the training	PowerDMS	PowerDMS	Crime Victims Active offender population	increase staff proficiency in data entry	1500.050100.000, 0100.000000.000	

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Goal To Continuously Improve Our Processes Within Secure Systems														
Strategy 2.4										Statewide Enterprise Objective				
To improve departmental data confidentiality and integrity.										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
2.4.1	Increase the number of certification procedures to ensure there is a process for each of the department's applications	2	9	0	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Verify	Training Compliance and Professional Development- Annually	PowerDMS	Crime Victims Active offender population	increase staff proficiency in data entry	1500.050100.000, 0100.000000.000	
2.4.2	Increase the number of automated Victim Services' forms	19	20	20	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Verify	Internal Records	Count- Not Applicable	Crime Victims South Carolina tax payers	Improve the use of agency resources	1500.050100.000	
2.4.3	Increase the number of domestic violence (DV) and sex offender (SO) cases entered into the Offender Management System (OMS) within less than 24 hours	32%	100%	41%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Calculated- Number of DV and SO cases entered within less than 24 hours/ Total number of DV and SO cases admitted	Offender Management System (OMS)	Offender Management System	General public Crime Victims Active offender population	Prioritize high risk offender cases	1500.050100.000, 1500.051000.000	
2.4.4	Increase the number of sentencing documents uploaded into the Parole Information Center (PIC)	1976	2964	2720	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Count- Number of specific sentencing forms scanned into Parole Information Center (PIC)	OMS- PIC	Parole Information Center	Active offender population	Increase data integrity	1500.050100.000, 0100.000000.000	

Goal To Efficiently Develop the Organization and Workforce While Delivering Quality Services														
Strategy 3.1										Statewide Enterprise Objective				
To implement a comprehensive plan for retaining employees at all levels of the department.										Education, Training, and Human Development				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.1.1	Increase the percentage of sworn personal eligible for the performance-based pay plan	0%	100%	100%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Calculated- Number of sworn personnel eligible/ Total number of sworn personnel	Internal Records	Shared Drive with Limited Access	All C-1 Agency Employees	Increase employee retention among C-1 agency employees.	1500.050100.000, 0100.000000.000	
3.1.2	Decrease the average amount of time (in days) needed to fill internal vacancies	79	59	66	Count	equal to or less than	State Fiscal Year (July 1 - June 30).	Calculated- Time between announcement date and hire date for all the internal hires	Internal Records	Shared Drive with Limited Access	Agency Employees	Minimize interruption in services.	1500.050100.000, 0100.000000.000	

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Goal To Efficiently Develop the Organization and Workforce While Delivering Quality Services

Strategy 3.2 **Statewide Enterprise Objective**

To continuously explore and implement processes that create a high performance work culture. Education, Training, and Human Development

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.2.1	Increase the percentage of supervisors and managers trained on leadership standards	0%	100%	0%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Calculated- Number of individuals that were trained/Total number of supervisors and managers	PowerDMS	PowerDMS	Agency Employees	Maximize employee potential and engagement.	1500.050100.000, 0100.000000.000	
3.2.3	Increase the number of workload models validated by an external source	1	2	0	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Verify	Program Planning and Development	Count- Not Applicable	Agency Employees	Maximize and evenly distribute allocated Full Time Employee positions (FTEs).	1500.050100.000, 1500.150500.000	

Goal To Efficiently Develop the Organization and Workforce While Delivering Quality Services														
Strategy 3.3										Statewide Enterprise Objective				
To create systems that support knowledge continuity.										Education, Training, and Human Development				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.3.1	Increase the percentage of succession plans reviewed	0%	100%	0%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Calculated- Number of succession plans/Total number of successions plans reviewed	Internal Records	Shared Drive with Limited Access	Agency Employees	Maintain and support knowledge continuity.	1500.050100.000, 0100.000000.000	

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Goal To Create a Structure to Provide Effective Rehabilitative Services to Offenders														
Strategy 4.1										Statewide Enterprise Objective				
To identify offender needs and develop appropriate responses.										Healthy and Safe Families				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
4.1.1	Increase the number of assessment new users certified	0%	100%	100%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Calculated- Number of assessment new users certified/Total number of assessment new users	PowerDMS	PowerDMS	Active Offender population.	Increased efficiency in identifying offender risks and needs.	1500.050100.000, 1500.150500.000	
4.1.2	Increase the number of skill competency performance measure data capturing methods	0	4	0	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Verify	Internal Records	Shared Drive with Limited Access	Active Offender population.	Assist offenders to identify unhealthy behaviors and develop new thought patterns for behavior change.	1500.050100.000, 1500.150500.000	
4.1.3	Increase the number of caseload carrying staff trained on Motivational Interviewing	0%	100%	53%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Calculated- Number of caseload carrying staff trained on Motivational Interviewing/Total number of caseload carrying staff	PowerDMS	Shared Drive with Limited Access	Active Offender population.	Assist offenders to identify unhealthy behaviors and develop new thought patterns for behavior change.	1500.050100.000, 1500.052000.000, 1500.051000.000	
4.1.4	Increase the number of supervisors trained on CISO and Motivational Interviewing performance measures	0%	100%	0%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Calculated- Number of supervisors supervising caseload carrying staff trained on Motivational Interviewing/Total number of supervisors supervising caseload carrying staff	PowerDMS	Shared Drive with Limited Access	Active Offender population.	Assist offenders to identify unhealthy behaviors and develop new thought patterns for behavior change.	1500.050100.000, 1500.052000.000, 1500.051000.000	
4.1.5	Decrease the number of unemployed offenders	30%	27%	30%	Percent	equal to or less than	State Fiscal Year (July 1 - June 30).	Calculated- Number of unemployed offenders/Total number of offenders	Offender Management System (OMS)	Offender Management System	Active Offender population.	Increase employment opportunities for the active offender population.	1500.150500.000	

Goal To Create a Structure to Provide Effective Rehabilitative Services to Offenders														
Strategy 4.2										Statewide Enterprise Objective				
To validate the quality of existing service providers and to make use of those providers listed in the department registry.										Healthy and Safe Families				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
4.2.1	Increase the number of quality reviews performed on service providers	70	161	36	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Count- Number of quality reviews performed	Internal Records	Shared Drive with Limited Access	Active Offender population.	Ensure service providers utilized by SCDPPPS meet or exceed quality standards.	1500.050100.000, 0100.000000.000	

Goal To Create a Structure to Provide Effective Rehabilitative Services to Offenders														
Strategy 4.3										Statewide Enterprise Objective				
Increase evidence-based rehabilitative programming.										Healthy and Safe Families				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
4.3.1	Increase the number of employers registered in the department's job bank	238	274	238	Count	equal to or greater than	Other	Count- Number of employers	Internal Records	Shared Drive with Limited Access	Active Offender population.	Increase employment opportunities for the active offender population.	1500.050100.000,	
4.3.2	Increase the number of therapeutic opportunities for the offender population	2	3	2	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Count- Number of therapeutic services	Internal Records	Count- Not Applicable	Active Offender population.	Provide offenders with greater access to therapeutic opportunities.	1500.150500.000, 1500.150500.000	

Goal To Create a Structure to Provide Effective Rehabilitative Services to Offenders														
Strategy 4.4										Statewide Enterprise Objective				
Enhance department resources and staff awareness for mental health services										Healthy and Safe Families				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
4.4.1	Increase the number of offenders screened using the mental health screener	93%	100%	96%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Calculated- Number of admissions with screener/Total number of admissions	Offender Management System (OMS)	Offender Management System	Active Offender population.	Identify at the onset of supervision the offenders who require a supervision plan focused on mental health treatment.	1500.150500.000	
4.4.2	Increase the number of mental health agents	1	5	6	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Count- Number of mental health agents	Program Planning and Development	Count- Not Applicable	Offenders identified with mental health illnesses/disorders.	Provide specialized supervision for offenders with mental health needs.	1500.150500.000	

FY 2020-2021 Agency Accountability Report
 FY2021-22 Strategic Plan:

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 DEPARTMENT OF PROBATION, PAROLE & PARDON

Goal Prepare Offenders Under Supervision Toward Becoming Productive Members of the Community

Strategy 1.1 Statewide Enterprise Objective

Provide evidence-based services for offenders in order to promote accountability and behavioral change. Maintaining Safety, Integrity and Security

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
1.1.1	Decrease offender unemployment rate	30%	28%		Percent	Equal to or less than	State Fiscal Year (July 1 - June 30)	Calculated- Number of unemployed offenders/Total number of offenders	Offender Management System	Offender Management System	Active Offender population.	Increase employment opportunities for the active offender population.	1500.050100.000	In an effort to realign the Department's goals, strategies and objectives for FY 2022, a new strategic plan was developed that better aligns the measures with agency's mission and the laws that govern our operations. While several objectives/measures were kept from the FY2021 plan, all of the goals and strategies are new.
1.1.2	Increase number of offenders with supervision plans within 30 days of supervision	5932	7118		Count	Equal to or greater than	State Fiscal Year (July 1 - June 30)	Count- Number of admissions with supervision plans within 30 days of supervision	Offender Management System	Offender Management System	Active offender population	Improve offender supervision	1500.050100.000, 1500.051000.000	
1.1.3	Increase number of inmates with a completed risk/needs assessment	1960	2352		Count	Equal to or greater than	State Fiscal Year (July 1 - June 30)	Count- Number of Releases with an Assessment	Offender Management System	Offender Management System	Inmates released from prison to supervision	Better prepare offenders with community reentry by addressing needs and risks	1500.050100.000, 1500.051000.000	
1.1.4	Increase number of home visits	2.32	3		Ratio	Equal to or greater than	State Fiscal Year (July 1 - June 30)	Calculated- Number of HVPAs/Total number of medium and high offenders	Offender Management System	Offender Management System	Active offender population	Improve offender supervision though increased in-person engagement	1500.050100.000, 1500.051000.000	
1.1.5	Increase cases for placement on a mental health caseload	0%	80%		Percent Complete	Equal to or greater than	State Fiscal Year (July 1 - June 30)	Calculated- Number of admissions screened for mental health caseload/Total number of admissions	Offender Management System	Offender Management System	Active offender population	Improve supervision for offenders with mental health needs	1500.150500.000	

Goal Prepare Offenders Under Supervision Toward Becoming Productive Members of the Community														
Strategy 1.2										Statewide Enterprise Objective				
Maximize state resources and enhance services by improving supervision processes to collect fines, fees, and victim restitution.										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
1.2.1	Decrease number of offenders admitted to Administrative Monitoring owing restitution	2330	1864		Count	Equal to or less than	State Fiscal Year (July 1 - June 30)	Count- Number of offenders admitted to Administrative Monitoring owing restitution	Offender Management System	Offender Management System	Crime victims with restitution accounts	Increase restitution collections prior to case closure	1500.050100.000, 1500.051000.000	
1.2.2	Increase percentage of public service employment hours completed	66%	75%		Percent Complete	Equal to or greater than	State Fiscal Year (July 1 - June 30)	Calculated- Number of public service employment completed/ Total number of public service hours ordered	Offender Management System	Offender Management System	General Public	Increase offender accountability	1500.050100.000, 1500.051000.000	
1.2.3	Increase number of restitution accounts that are paid in full by 80% of the offender's supervision	11444	12016		Count	Equal to or greater than	State Fiscal Year (July 1 - June 30)	Count- Number of restitution accounts that were paid in full at 80% of the offender's supervision	Offender Management System	Offender Management System	Crime victims with restitution accounts	Increase restitution collections prior to case closure	1500.050100.000, 1500.051000.000, 0100.000000.000	

Goal Provide Assistance to Victims of Crimes, the Courts and the Parole Board Strategy 2.2 Statewide Enterprise Objective Deliver quality services to agency stakeholders. Government and Citizens														
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
2.2.1	Increase the percentage of domestic violence victims offered safety plan development assistance	0%	100%		Percent Complete	Completed	State Fiscal Year (July 1 - June 30)	Calculated- Number of domestic violence victims offered safety plan assistance/ Total number of domestic violence victims	Offender Management System	Offender Management System	Victims of domestic violence	Increase safety options for domestic violence victims.	1500.050100.000	
2.2.2	Increase the number of informational tools that assist underserved crime victim populations	0	2		Count	Equal to or greater than	State Fiscal Year (July 1 - June 30)	Count- Number of informational tools	Office of Victim Services	Count- Not Applicable	Victims of crime	Improve services to underserved crime victim populations.	1500.050100.000	
2.2.3	Increase the percentage of courtroom staff receiving specialized training	0%	100%		Percent Complete	Completed	State Fiscal Year (July 1 - June 30)	Calculated- Number of courtroom staff trained/ Total number of courtroom staff	PowerDMS	PowerDMS	Courtroom staff	Improve services to courtroom staff.	1500.050100.000	
2.2.4	Increase the number of restorative justice programs	0	1		Count	Equal to or greater than	State Fiscal Year (July 1 - June 30)	Count- Number of restorative justice programs	Office of Victim Services	Count- Not Applicable	Victims of crime	Increase opportunities to repair the harm caused by crime.	1500.150500.000	

Goal Protect Public Trust and Safety														
Strategy 3.1										Statewide Enterprise Objective				
Establish and maintain positive relationships with the public.										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
3.1.1	Increase the number of interactive metrics publicly available		1	4	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30)	Count- Number of interactive metrics	Office of External Affairs	Count- Not Applicable	General public	Engender public trust, transparency and accountability.	1500.150500.000	
3.1.2	Increase the number of community events		1	25	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30)	Count- Number of community events	Office of External Affairs	Count- Not Applicable	General public	Engender public trust, transparency and accountability.	1500.150500.000	
3.1.3	Increase the number social media posts and press releases		87	156	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30)	Count- Number of social media posts and press releases	Office of External Affairs	Count- Not Applicable	General public	Engender public trust, transparency and accountability.	1500.150500.000	
3.1.4	Increase the number of body worn cameras		220	395	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30)	Count- Number of body worn cameras	Division of Offender Supervision and Enforcement Services	Count- Not Applicable	General public	Engender public trust, transparency and accountability.	1500.150500.000	

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DEPARTMENT OF PROBATION, PAROLE & PARDON

Goal Protect Public Trust and Safety														
Strategy 3.2										Statewide Enterprise Objective				
Enhance strategies to reduce recidivism.										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.2.1	Increase the use of underutilized sanctions	40	449		Count	Equal to or greater than	State Fiscal Year (July 1 - June 30)	Count- Number of times an underutilized sanction was used	Office of Administrative Hearing	Shared Drive with Limited Access	Active Offender population	Increase and improve offender supervision practices.	1500.150500.000	
3.2.2	Increase the percentage of videos that pass quality standards	0%	90%		Percent Complete	Equal to or greater than	State Fiscal Year (July 1 - June 30)	Calculated- Number of videos that passed quality standards/Total number of videos reviewed	Division of Offender Supervision and Enforcement Services	Shared Drive with Limited Access	Active Offender population	Increase and improve offender supervision practices.	1500.150500.000	
3.2.3	Increase the use of public service employment as an administrative sanction	235	705		Count	Equal to or greater than	State Fiscal Year (July 1 - June 30)	Count- Number of times public service employment was used as an administrative sanction	Office of Administrative Hearing	Shared Drive with Limited Access	Active Offender population	Increase and improve offender supervision practices.	1500.150500.000	
3.2.4	Increase the number of domestic violence (DV) and sex offender (SO) cases entered into the Offender Management System (OMS) within less than 24 hours	41%	100%		Percent Complete	Completed	State Fiscal Year (July 1 - June 30)	Calculated- Number of DV and SO cases entered within less than 24 hours/ Total number of DV and SO cases admitted	Offender Management System	Offender Management System	Active Offender population with associated victims.	Increase and improve services to offenders and their associated victims.	1500.150500.000	

