

Agency Name:		South Carolina Department of Probation, Parole and Pardon Services			Revised 8/21/2025
		Fiscal Year 2025-2026			
Type	Item #			Description	
	Goal	Strat	Object		
G	1			Prepare Offenders Under Our Supervision Toward Becoming Productive Members of the Community	
S	1.1			Provide evidence-based services for offenders in order to promote accountability and behavioral change.	
O			1.1.1	Select, hire, and train a polygrapher and begin the certification process.	
O			1.1.2	Expand the Domestic Violence Unit to six additional counties.	
O			1.1.3	Expand the Mental Health Program to seven additional counties.	
S	1.2			Maximize state resources and enhance services by improving supervision processes	
O			1.2.1	Develop a strategy and requirements for modernization of the custom applications utilized by the Offender Supervision and Enforcement Services (OSES) division.	
O			1.2.2	<i>Conduct a cost-benefit analysis to evaluate the financial and technical viability of transferring 30% of administrative monitoring cases to a third-party vendor for collections.</i>	
G	2			Provide Assistance to Victims of Crimes, the Courts and the Parole Board	
S	2.1			Deliver quality services to agency stakeholders.	
O			2.1.1	Expand the use of the Human Trafficking Screener from three counties to five counties.	
O			2.1.2	Create a request for information on virtual assistance which details all desired components for office of victim services.	
O			2.1.3	Review 90% of victims with unknown contact information through an investigative search tool.	

G	3			Protect Public Trust and Safety
S	3.1			Establish and maintain positive relationships with the public
O			3.1.1	Expand CPR training to 85% of all staff.
S	3.2			Enhance strategies to reduce recidivism
O			3.2.1	Increase by 5% the number of body-worn camera home visit videos that pass quality standards as set by the Office of Strategic Projects.
O			3.2.2	Pilot a service that assists 25 offenders with obtaining/restoring their driver's license.
O			3.2.3	Sample 355 probationers being released directly from a county detention facility after a minimum of 180 days for transitional service assessment.
G	4			Efficiently Develop the Organization and Workforce While Delivering Quality Services
S	4.1			Build a technological infrastructure for process improvement to adapt to business needs
O			4.1.1	Create an electronic routing system for documents requiring the approval process.
O			4.1.2	Implement at least one artificial intelligence (AI) proof of concept or pilot.
O			4.1.3	Upgrade the Offender Management System to give ten individuals the role to correct already approved incident reports.
S		4.2		Implement comprehensive plans for retaining and hiring employees and supporting knowledge continuity
O			4.2.1	Train at least one staff from various divisions in the grant process to increase knowledge of grant opportunities and administration.
O			4.2.2	Establish activities throughout the agency to maintain a retention rate of 80% or greater.
O			4.2.3	Implement a career path that would cover 100% of Offender Supervision Specialist staff within Office Supervision and Enforcement Services.
O			4.2.4	Identify current training needs of Field Operation Specialist and Offender Supervision Specialist hybrid positions and develop an interactive training program.

S	4.3			Continuously explore and implement processes that create and maintain accountability and a high-performance work culture
O			4.3.1	Perform monthly quality assurance reviews on 10% of cases entered during the previous month to identify remediation plans for improvement.
O			4.3.2	Develop a comprehensive field training plan with improvement markers to be achieved at specified times.
O			4.3.3	Identify one mentor from each division/region to help in developing a pilot mentorship program.